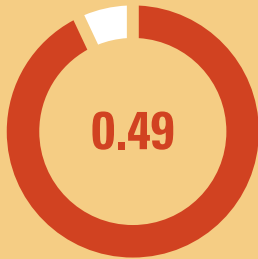


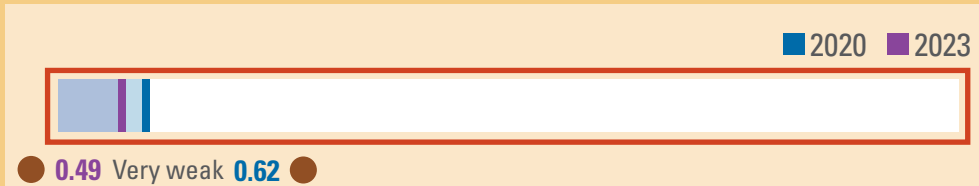


ARAB BUSINESS LEGISLATIVE FRAMEWORKS



● Very weak

CONSUMER PROTECTION

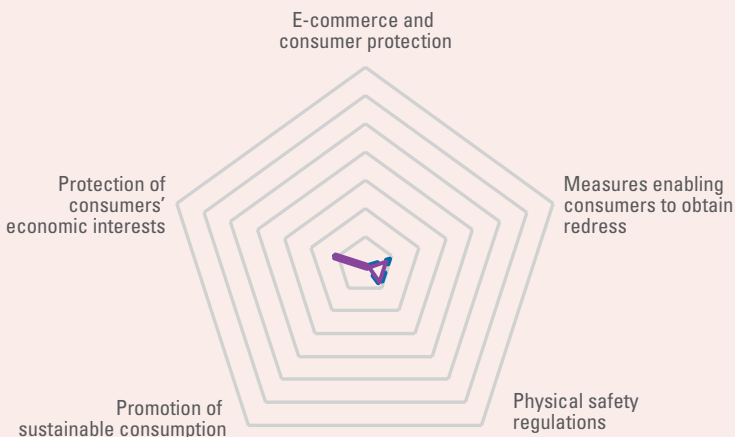


● Very weak ● Weak ● Basic ● Moderate ● Developed ● Strong ● Very strong

COMPONENTS	2020	2023
E-commerce and consumer protection	—	● 0.00
Measures enabling consumers to obtain redress	● 0.88	● 0.88 ▶
Physical safety regulations	● 0.88	● 0.88 ▶
Promotion of sustainable consumption	● 0.00	● 0.00 ▶
Protection of consumers' economic interests	● 1.17	● 1.17 ▶

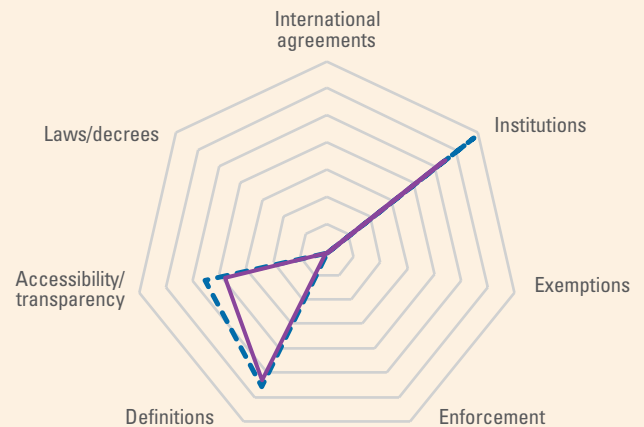
COMPONENTS

■ 2020 ■ 2023



ELEMENTS

■ 2020 ■ 2023



The Comoros has not, to date, adopted a separate consumer protection law. However, Law No. [95-013/A/F](#) (code of public health and social action for the well-being of the population) includes some provisions targeting the protection of consumers.



Physical safety regulations

Articles 1 and 2 of the law state that its objective is to account for rights and duties relating to health protection so as to lead a socially acceptable and economically productive life. Chapter 3 of the law requires that hygiene measures be taken in restaurants and manufacturing and storage facilities.



Protection of consumers' economic interests

In addition to article 2 of the law, which emphasizes the protection of the health and safety of citizens, this protection is further guaranteed through control and inspections (taking samples to a laboratory for analysis).



Measures enabling consumers to obtain redress

Several articles of the law impose sanctions (fines and/or imprisonment) on infringements regarding the safety and well-being of the population.



Promotion of sustainable consumption

To date, the Comoros did not adopt any laws or policies that promote sustainable consumption.



E-commerce and consumer protection

To date, the Comoros did not adopt any laws or policies that tackle e-commerce.

RECOMMENDATIONS

- To adopt a separate law for consumer protection that covers the different aspects of this field.
- To establish an independent consumer protection authority and empower it to investigate, conduct market studies and impose sanctions.
- To develop more policies and legal provisions that tackle sustainable consumption, including consumer activities, duties on manufacturers, and a specific sanction regime.
- To further develop e-commerce practices and the protection of consumers in the digital market through a separate chapter in the law.
- To establish coordination and conclude agreements with regional and global consumer protection authorities to deter cross-border unfair practices that may be harmful to consumers.

