

### Digital Financial Inclusion & Digital Fiat Currencies – Challenges & Opportunities

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#### The need for Financial inclusion

- A significant number of adults (2 billion) in the developing world have no access to basic banking services
- This lack of access constrains growth and prosperity for both consumers and the economy
- Using mobile phones for banking (m-banking)
  offers tremendous opportunities to enhance
  growth and development.



#### **Status of Mobile Money**

276 Mobile Money Active
Deployments in 90
Countries

690 Million registered Mobile money account worldwide

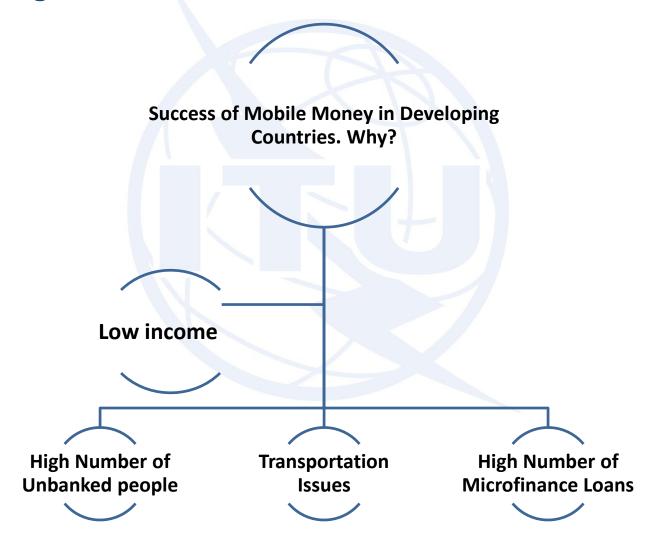
Mobile Money direct revenues reached over 2.7 Billion USD

Mobile Money Industry is processing over 1 Billion USD on a daily basis

168 M active account transferring an average amount of 188 USD monthly



In general most of the mobile money success stories are in the developing countries.





## Roles of the Telecom & Banking regulators

**Telecom Regulator** 

- \* Market Entry
- \* Competition
- \* Charges & Tariffs
- \* Universal Access
- \* Quality of Service

**Banking Regulator** 

- \* KYC
- \* Security
- \* Integrity of Transactions
- \* Cashing Out



# Coordination between Telecom and banking sectors on the security matters

- Support KYC
- Necessary infrastructure deployed
- Necessary regulatory Framework
- Continues Audit on the outlets



### Still there are lots Challenges in expanding the usage of mobile banking services

- Awareness & Trust
- Dual Regulatory Reference
- Security
- Customer Intelligence: Understanding customers' needs
- Interoperability between service providers
- Involving more non banking institutions



# Will Digital Fiat currency resolve the Regulatory & Security Challenges?

What is Digital Fiat Currencies?

It is the digital form of <u>fiat money</u> which is a currency established as money by government regulation or law.

#### More features:

- Issued by Central banks
- Sovereign Domination



#### **Challenges for Digital Fiat Currency**

- Regulations
- Security
- Ecosystem Challenges (Central banks, merchants, Operators, etc)



#### **Challenges for Digital Fiat Currency**

- Consumer protection & Trust
- Awareness
- Cost of Transformation



#### **Opportunities for Digital Fiat Currency**

- Reduce the cost of cash
- Ease of Flow of money between Government and individuals
- More transparency for informal economy
- Provide highest degree of security to enhance trust in digital ecosystem
- Accelerate financial inclusion
- Increase in E-commerce & the use of Mobile financial service



#### **Opportunities for Digital Fiat Currency**

- Solidifies central bank role as the sole issuer of DFC
- Enables interoperability, standardization and faster development of digital economy ecosystem
- Reduction of transaction & payment fees
- Monetary Policy Assistance



### Regional Studies on Digital Financial Inclusion in Collaboration with UNESCWA, MBRSG and UAB

