Public Sector Innovation in Jordan
Vision, Action and Innovative Practices

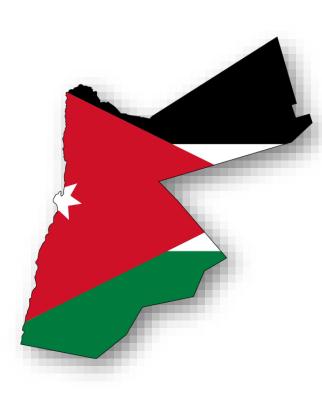**The accelerated pace of change in the government of Jordan is Fueled by:**

- Political Will.
- Global Competition created an inherent government will to innovate.
- Private Sector Innovation.
- Connectedness and globalization created the need to meet the advance demands of the citizens

Forms of innovation

- Government Business Innovation.
- Urban Innovation.
- Social Innovation.
- Workplace innovation

Innovative Vision "Jordan 2025"

Citizens:

Active Citizens with a Sense of Belonging

Society:

Safe and Stable Society

Business:
Dynamic and Globally Competitive Private Sector

Government:

Efficient and Effective Government

Vision to Action

REACH 2025 Vision Statement

A digital economy that empowers people, sectors and businesses to raise productivity and ensure growth and prosperity, creating a highly attractive business destination for investments and international partnerships.
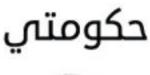
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Enablers are There...

Infrastructure.

Competitive Market.

Research and Human Resources.

Business Environment.

Innovative Projects in Public Sector of Jordan

وزارة الإتصالات وتكنولوجيا المعلومات

Ministry of Information and Communications Technology

- Jordan Mobile Paymnet system **JoMoPay**: The National switching infrastructure, with the purpose of enabling interoperability between mobile payment services in the MENA region.
- **eFAWATEERcom فواتيركم – إي** is an electronic system works 24/7 of presenting and paying bills owned by the Central Bank of Jordan and operated by Madfooatcom.
- **Madfooatcom مدفوعاتكم** Aims to connect banks with billers to facilitate bill payment and inquiry through electronic channels 24/7 easily and securely

حكومتي

بخدمتي

2- Open Data Policy

Provides online access to data possessed by government agencies. Unless a valid deemed confidential or in violation of privacy, such government data is provided freely, timely and free of charge to its users pursuant to the conditions set forth in this document and in accordance with the law.

وزارة الإتصالات وتكنولوجيا المعلومات

Ministry of Information and
Communications Technology

- The incubator will be Launched in 2018 by the Ministry of Public Sector Development MoPSD, aims at:

- Enhancing public sector performance, services and citizens' satisfaction.

- Consolidating good governance principles and developing human resources.

- Enhancing investment environment as well as work environment

4- e-Health Program Hakeem

- Aims at automating the public healthcare sector in Jordan.
- And to facilitate efficient, high-quality healthcare in the Kingdom through the nationwide implementation of an Electronic Health Record solution (EHR).
- Physicians, pharmacists, medical technologists and other clinicians are able to electronically access medical records of patients within participating health facilities in Jordan simply by entering the patient's national ID number.

Electronic Library of Medicine – Jordan
مكتبة الأردن الطبّية الإلكترونيــة
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5- Postal Offices Activation

- Rehabilitate of the post offices to provide additional such services include e-government services, as well as to be points for attracting human resources and talents.

- Employing 330 ICT Graduate in the postal offices

- The project aims at:

    - Promoting the e-government services.
    - Training and employing graduates from rural areas.
    - Decentralization.
    - Financial inclusion

6- King Abdullah II Center for Excellence

"Innovation in Public Sector" Sub- Award

"Transition to E-government" Award

Aims at achieving the transformation into electronic transactions and services, acceleration of applying the modern technologies to facilitate transactions and motivate government institutions to do their utmost and harness their various potentials in order to upgrade their electronic services

مركز الملك عبدالله الثاني للتميز

King Abdullah II Center for Excellence

جائزة التحول إلى الحكومة الإلكترونية

E - G O V E R N M E N T
TRANSFORMATION AWARD

Thank You

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