

Open government for greater public sector transparency and accountability in Arab countries

Economic and Social Commission for Western Asia



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Open Data Platforms

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Outline

- Definition
- Options for creating open data platforms
- Open data platform solutions

Open data platforms

Open data platforms are pieces of software that make it simpler to publish and manage open data on the Web.

3 Key features:

- Discoverable data
- Consistent access to data
- Consistent user experience

Open data platforms

For data publishers:

A guide through the process of publishing data



For data users:

consistency and ease of access to open data from around the world



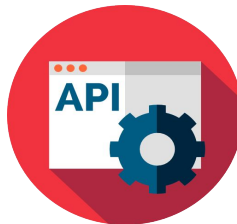
Three possible practices ...



Publishing datasets
as files on a website



Uploading datasets
as files to a dedicated
open data portal

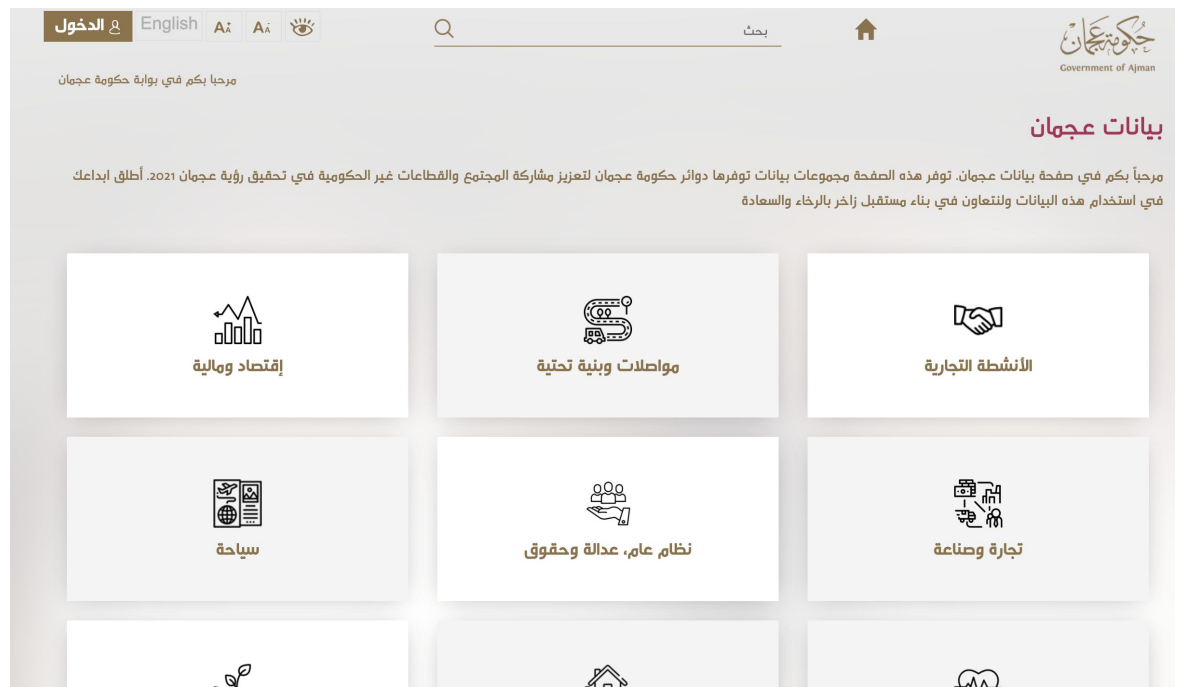


Publishing through
an API

Three possible practices ...

Publishing datasets as files on a website

Ajman Data website



Three possible practices ...

Uploading to an open data portal:

Data.gov.uk

data.gov.uk | Find open data Publish your data Documentation Support

BETA This is a new service – your [feedback](#) will help us to improve it

Find open data

Find data published by central government, local authorities and public bodies to help you build products and services

[Business and economy](#)

Small businesses, industry, imports, exports and trade

[Crime and justice](#)

Courts, police, prison, offenders, borders and immigration

[Defence](#)

[Environment](#)

Weather, flooding, rivers, air quality, geology and agriculture

[Government](#)

Staff numbers and pay, local councillors and department business plans

[Government spending](#)

[Mapping](#)

Addresses, boundaries, land ownership, aerial photographs, seabed and land terrain

[Society](#)

Employment, benefits, household finances, poverty and population

[Towns and cities](#)

Three possible practices ...

Using Application Programming Interface (APIs):

tfl.gov.uk

The screenshot shows the TFL website's 'Unified API' page. The header includes the TFL logo, navigation links (Plan a journey, Status updates, Maps, Fares, Help & contacts, More), a search bar, and the Mayor of London logo. The breadcrumb trail is 'Open data users > Unified API'. The main heading is 'Unified API', followed by a paragraph: 'Our open data spans a large spectrum of quality, accuracy and data formats. We are simplifying your access to this data with a new front-end for our unified API.' Below this are three expandable sections: 'Benefits of a unified API', 'Available datasets', and 'Using the unified API'. To the right, there are social media share buttons (Twitter, Facebook, Share) and a 'Sign in or register for data feeds' section with a 'Sign in' button and a link to 'See detailed developer documentation'. At the bottom right, there is a 'Open data users' section with a link to 'Open data policy'.

Discussion

Why to consider (APIs)?



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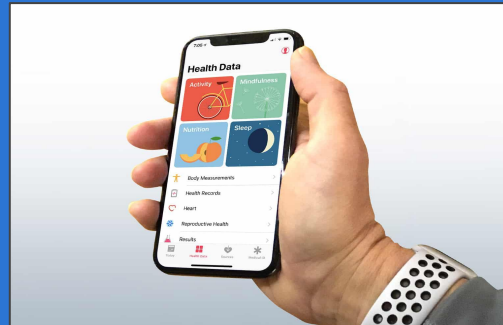
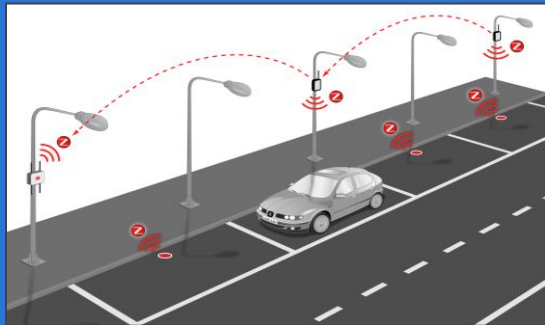
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Three possible practices ...

Discussion

Why to consider (APIs)?

Because we need to make data available and understandable for both humans and machines.



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Open data formats

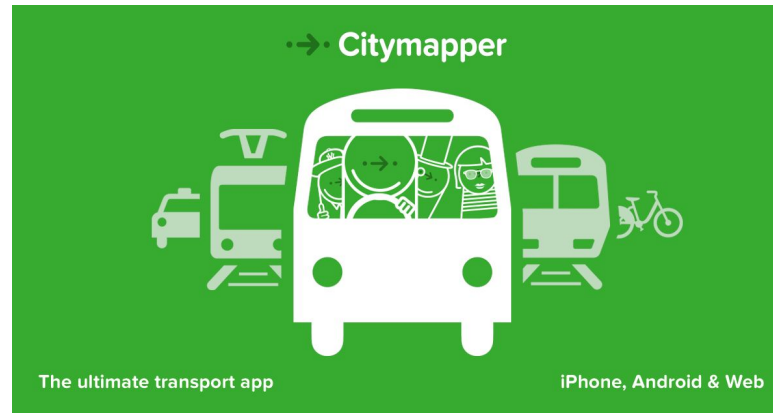


Human
Consumption



Machine
Consumption

Making transport “smart” with data



- Population: 9 million
- Visitors: 19 million a year
- 10 million daily trips via public transport.

- Over 5,000 developers
- 800+ apps

58:1 is the ROI from open data for Transport for London (2014)



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Key features of open data platforms...

- Usability and accessibility
- Data catalogue
- Metadata
- Data licence
- Dataset download option
- Data format
- Data preview
- Data visualization
- Search function
- Engagement
- Application programming interface (API)
- Security
- Monitoring and analytics

Key features of open data platforms...

Demo

Data.gov.uk

The screenshot shows the data.gov.uk website. At the top, there is a navigation bar with the text 'data.gov.uk | Find open data' and links for 'Publish your data', 'Documentation', and 'Support'. Below this is a 'BETA' notice: 'This is a new service - your feedback will help us to improve it'. The main heading is 'Find open data', followed by a description: 'Find data published by central government, local authorities and public bodies to help you build products and services'. A search bar is present below the text. Underneath the search bar, there are three columns of category links with brief descriptions:

- Business and economy**: Small businesses, industry, imports, exports and trade
- Environment**: Weather, flooding, rivers, air quality, geology and agriculture
- Mapping**: Addresses, boundaries, land ownership, aerial photographs, seabed and land terrain
- Crime and justice**: Courts, police, prison, offenders, borders and immigration
- Government**: Staff numbers and pay, local councillors and department business plans
- Society**: Employment, benefits, household finances, poverty and population
- Defence**
- Government spending**
- Towns and cities**



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Sample open data platforms solutions



Reflections

What is one thing you're going to go away and do after today?



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Thank you

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Open Data Inventory and Catalogue

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Outline

- Definitions
- Creating the inventory and catalogue
- Data Spectrum
- Data licence



Post-lunch Exercise!!

On a piece of paper, write down a number that reflects something about you or your life!

5 minutes

Definitions

The inventory is the master record of all high-value datasets owned by that organization and are candidate to be published as open data.

An open data catalogue contains datasets that have already published as open data;

The catalogue forms only a subset of the inventory.

Definitions

Data.gov.ma

The screenshot shows the Data.gov.ma website interface. At the top, there is a header with the logo of the Kingdom of Morocco, the text 'Data.gov.ma Les données ouvertes de l'Administration Marocaine', and social media icons for Facebook and Twitter. A navigation bar contains links for 'JEUX DE DONNÉES', 'THEMES', and 'PRODUCTEURS'. A search bar with the text 'Rechercher' and a magnifying glass icon is positioned below the navigation bar. The main content area is titled 'Jeux de données' and features a sidebar on the left with a list of 'Producteurs' (Ministère de l'Econ... (52), Haut Commissariat a... (17), Ministère de l'Indu... (10), ANRT (10), Ministère de l'éduc... (8), Caisse Nationale de... (7), Poste Maroc (5), Ministère de la Santé (5), Ministère de l'Empl... (5), Ministère de la Réf... (4)) and 'Thèmes' (FINANCE (58), SOCIETE (17)). The main content area displays '136 jeux de données trouvés' and a dropdown menu for 'Par Ordre: Pertinence'. Below this, there are three data listings: 'Codes postaux des localités' (Liste des codes postaux des localités du Maroc (par province) Barid Al Maghrib. Date de MAJ: Septembre 2018) with download options for CSV, XLS, and xlsx; 'Code postal des agences Barid Al Maghrib' (Liste des codes postaux des agences et des centres de Barid Al Maghrib. Date de mise à jour: Septembre 2018) with download options for XLS and xlsx; and 'Codes postaux des quartiers' (Liste des codes postaux des quartiers du Maroc (par ville) Barid Al Maghrib. Date de mise à jour : Septembre 2018) with a download option for xlsx. At the bottom, there is a link for 'Observatoire de la portabilité des numéros au Maroc'.

Key benefits

The inventory

- Defines the pool the potential high-value datasets
- Can be used to design a roadmap for publishing open datasets
- Can be used to monitor data publication progress

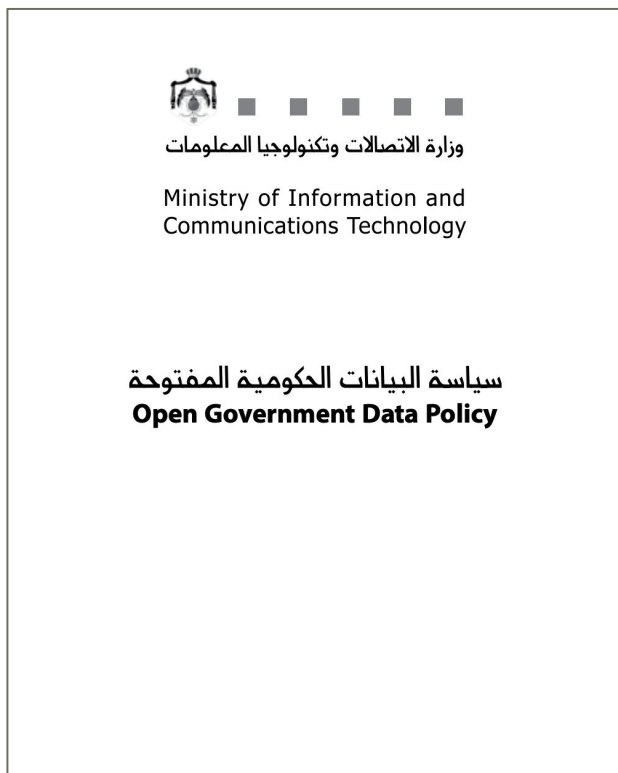
Key benefits

The catalogue

- Facilitates user access to published datasets
- Enables the open data team to automate some of the data publication and update tasks.

Creating the inventory and catalogue

Sample Approach



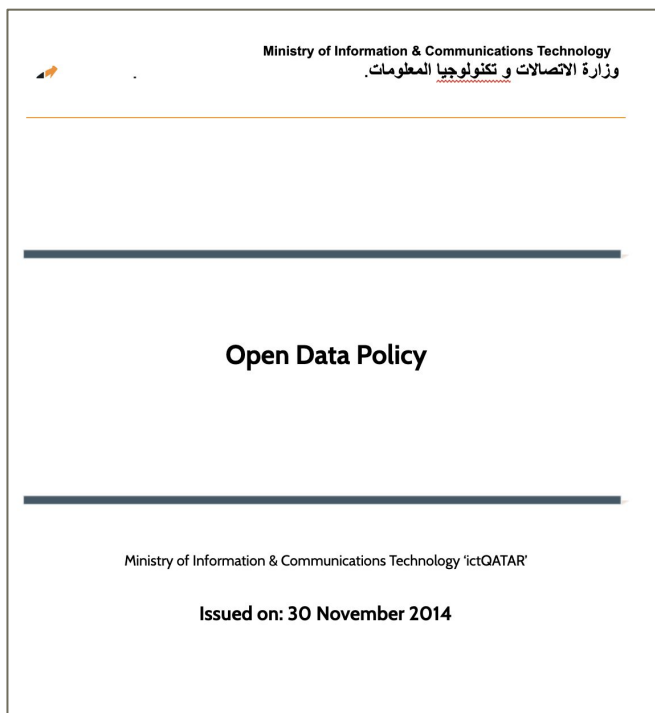
“Government entities should conduct an **inventory of existing data** early in the process of development of their respective open data policy in order for the government and other stakeholders to be aware of the **full potential dimensions of data release.**”

“Government entities **should make the inventory public**“

“An individual or group should be charged with oversight of the inventory to ensure its ongoing **maintenance and accuracy.**”

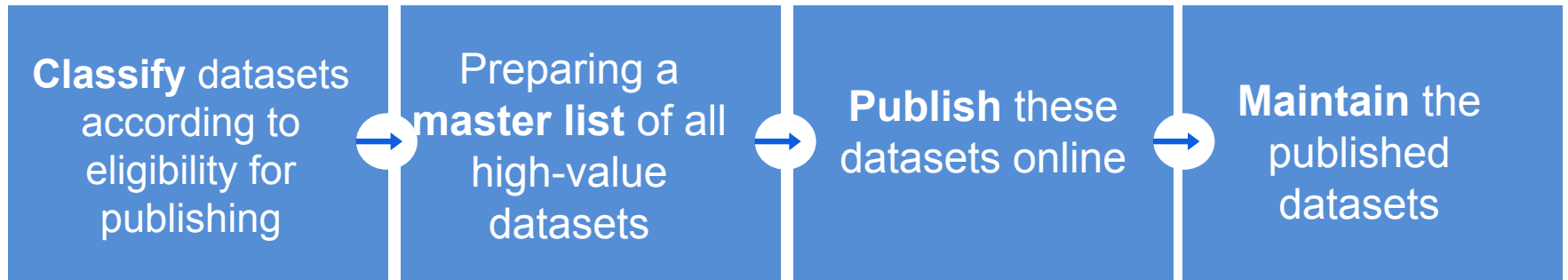
Creating the inventory and catalogue

Sample Approach



Each agency should **“conduct review and identify datasets for release** (refer Appendix 4 for dataset examples) and maintaining the **Open Data inventory/catalogue;”**

A recommended process



Identifying high value datasets



البيانات المفتوحة في غانا لتشجيع المواطنين على التفاعل مع المشاريع العامة

26 أغسطس، 2017/البيانات

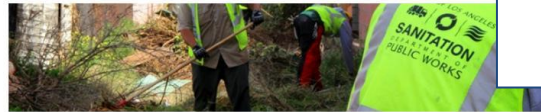
لجأت الحكومة في غانا إلى البيانات المفتوحة من أجل تشجيع المواطنين على المشاركة السياسية وحققنا نجاحاً إذ بدأت الحكومة منذ نحو عامين شراكة مع TransGov - نتج عنها منصة رقمية لبيانات حول مختلف مشروعات البنية التحتية للحكومة بحيث يمكن للمواطن متابعة العمل في منطقتهم والتعليق عليها وإبداء رأيهم فيها.



شيكاغو: نشر بيانات الركوب التشاركي بشكل مفتوح

13 يونيو، 2019/البيانات

في خطوة تثير مخاوف انتهاك الخصوصية، نشرت مدينة شيكاغو بيانات شاملة من شركات الركوب التشاركي تخص الرحلات والسائقين والمركبات على منصتها للبيانات المفتوحة لتسهيل النقل والحركة في المدينة.



خرائط البيانات المفتوحة لتحسين نظافة الشوارع في لوس أنجلوس

16 مارس، 2017/مدن المستقبل

تستعين "مبادرة شوارع لوس أنجلوس النظيفة" Clean Streets LA بالبيانات والخرائط لتحسين مستوى النظافة في شوارع مدينة لوس أنجلوس الأمريكية. وتُقدم من خلال أداة "كلين ستات" CleanStat خريطة النظافة في جميع أحياء المدينة، وتنشرها للجمهور ومختلف الإدارات الحكومية والقطاع الخاص.



أستراليا: بوابة وطنية مفتوحة لقياس أداء المدن الكبرى

25 ديسمبر، 2017/البيانات

استمراراً لسجلها المتميز في مجالات الابتكار والبيانات المفتوحة، أطلقت أستراليا قاعدة بيانات مفتوحة تركز على قياس أداء مدنها الكبرى بشكل منهجي ومفتوح.

وتهدف بوابة "إطار أداء المدن" (National Cities Performance Framework Dashboard) على قياس مدى

حكومة 01
حكومة المستقبل ... الآن

Identifying high value datasets

Key three factors

- Strategic agenda and objectives
- User demand
- Data readiness

Identifying high value datasets

Key Datasets as Identified by G8 Open Data Charter, 2013

Data Category (alphabetical order)	Example datasets
Companies	Company/business register
Crime and Justice	Crime statistics, safety
Earth observation	Meteorological/weather, agriculture, forestry, fishing, and hunting
Education	List of schools; performance of schools, digital skills
Energy and Environment	Pollution levels, energy consumption
Finance and contracts	Transaction spend, contracts let, call for tender, future tenders, local budget, national budget (planned and spent)
Geospatial	Topography, postcodes, national maps, local maps
Global Development	Aid, food security, extractives, land
Government Accountability and Democracy	Government contact points, election results, legislation and statutes, salaries (pay scales), hospitality/gifts
Health	Prescription data, performance data
Science and Research	Genome data, research and educational activity, experiment results
Statistics	National Statistics, Census, infrastructure, wealth, skills
Social mobility and welfare	Housing, health insurance and unemployment benefits
Transport and Infrastructure	Public transport timetables, access points broadband penetration

Identifying high value datasets

The Open Data Prioritization Tool For Global Development





Group Exercise!

Working in groups, identify one government organisation in your group and suggest top 3 datasets it should publish as open data!

10 minutes

Publishing the identified datasets online

When publishing data online, we need to consider the following factors at least:

- The open license
- Format
- Metadata
- Quality parameters

The data licence

A licence provides **clarity**.

It sets out exactly what users and re-users are permitted to do with your dataset.

Some drafting tips

“Under this licence you can:”

[what is permitted?]

“You must, where you do any of the
above:”

[do you have any restrictions?]

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2- A bespoke or custom-made licence



<https://www.ajman.ae/ar/ajman-data>
<https://data.gov.sa/en/home>
<http://www.nationalarchives.gov.uk/>

3- Open government licence

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Not all data can be open data

Your dataset might contain:

- Commercially sensitive information
- Culturally sensitive information
- Third party IP
- Personal information

Can personal data ever be
published as open data?

Yes!

E.g. financial accountability reporting

The Department of Transport and Main Roads [2015–16 Annual Report – Overseas Travel](#) data is required to be published under the [Financial Accountability Act 2009](#) (section 63) and as specified in the [Annual report requirements for Queensland Government agencies](#).

TMRAnnualReport201516OverseasTravel

Name	Position	Destination	Agency Cost \$	Contribution from ot	External contributor	Reason for travel
Desmond Mahoney	Senior Investigations Officer	New Zealand	2272	0	nil	Evidence gathering after discharge
Peter Evans / Jothi Ramanujam	Deputy Chief Engineer / Director Pavement	Sri Lanka	0	16276	TMR employees	Attend and present papers at the 15
Senarath Weekakoon	Engineer	New Zealand	3297	0	nil	Attend and present at the 2015 Coa
Ian Gray	Director (Delivery Risk)	England	9918	0	nil	Optimise value for money in the pur
David Hinds	Risk Manager TRNP	South Korea	1017	4294	Permanent International As	Collect award for a prize winning tex
John Fitzgerald	Manager (Risk)	New Zealand	1794	0	nil	Represent Austroads and TMR on th
Stuart Langan / Simon Cook	Program Director (NGR) / General Manag	India	19114	0	nil	To visit NGR manufacturing site in S
Neil Scales	Director-General	South Korea	2508	4736	AusRoads	Attend the 25th World Road Congre
Miles Vass	Deputy Director General	South Korea	8404	0	nil	Present paper entitled 'Risk Manage
Stuart Langan	Program Director (NGR)	India	3524	0	nil	To visit NGR manufacturing site in S
Jason Venz	Principal Engineer	Germany	56	3989	TMR employee	Attend meeting of International Star
Dr Owen Arndt	Director	USA	7510	0	nil	Attend and present two papers at th
Andrew Mahon	A/ Executive Director	New Zealand	1830	0	nil	Attend Austroads, Registration and
Captain Peter Listrup	Director Smartships Australia	Singapore	8111	0	nil	Meet with key maritime industry ent
John Spathonis / Craig Smith	Austroads Technology Program Manager	New Zealand	2331	0	nil	To attend the Austroads Road Desig
David Bobbermen	Austroads Program Manager	USA	1503	5071	3M	3M visit and ATSSA convention
Russell Hoelzl	Director Freight	France	3191	2067	AusRoads	Represent Australia and New Zeala
Don Bletchly	Chief, Transport Network Security & Resili	Taiwan	1437	3500	Ministry of National Defen	Attend Taiwan Government Human
Don Bletchly	Chief, Transport Network Security & Resili	Belgium	4542	0	nil	Attend International Working Group
Dennis Walsh	General Manager - Land Transport Safety	Netherlands	7668	0	nil	Gain knowledge to assist in planni
Simon Cook	General Manager - Passenger Transport S	India	10699	0	nil	Assessment of the implementation
Mike Pickering	Director (Pavements, Research and Innov	UK, Europe	22820	0	nil	To participate in the Australian Asp
Michael Whitehead	Director (Road Design)	New Zealand	1634	0	nil	To represent the department on the
Stuart Langan	Program Director (NGR)	India	6881	0	nil	To visit NGR manufacturing site in S

Updating the inventory & catalogue

- **Adding** more datasets to the open data inventory;
- **Enriching** the open data catalogue by selecting new datasets from the inventory and publishing them on the catalogue;
- **Receiving and responding** to any inquiries or requests from the public;
- **Solving any issues**, such as broken links, that may emerge;
- **Updating** the datasets as promised in the metadata.

Reflections

What is one thing you're going to go away and do after today?



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Thank you

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