Eng. Khaldon Khashman
Arab Countries Water Users Association (ACWUA)

Mitigation with lack of Funding

Improving the financial efficiency for utilities to reach financial sustainability:

- Reducing the cost of water production parameters (Energy treatment labor, etc.)

- Reducing NRW, i.e. new renewable resource

- Improving and integrating the supporting systems that will lead to a good management to the customers (billing, collection, CIS, GIS, Asset management system, operation and maintenance system and financial system)

- Conducting Comprehensive Customer Survey (CCS)

- Restructuring the tariff targeting for poor people (Water for Poor)

- Using the new technologies in customer management

- Investment plan

Mitigation with lack of Funding

- Developing national water master plan and water budget to define the needed water resources (conventional and unconventional) to bridge the gap between the available resources and the demand towards achieving SDG goal 6.

- Based on the UN organizations monitoring and country reports on SDG goal 6 a list of projects shall be defined.

- Developing investment plan for the needed projects based on the results of previous points

- Developing a midterm fund raising strategy to implement the projects in the investment plan.

Mitigation with lack of Funding

- Participating of local and international Private sector in line with the funding agencies including the national funds such as Social Security Fund, National Pension Fund.

- Improving the legislation to create a suitable environment for public – private partnership in executing projects.

- An independent regulator for the water sector is a milestone in the success for the utility.

- The national companies shall develop actuarial financial strategy and financial modalities for shareholding.

Mitigation with lack of Funding

- Offering the shares of water public utilities in the financial stock market to enable citizens and private sector to be shareholders in the utilities.

- Building capacity for operators within the water and wastewater utilities.

- Applying and using water governance tools and building capacity programs for middle and upper management.

Thank you