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**Activities of the ESCWA Technology Centre**

**Summary**

The present document reviews the activities undertaken by the Technology Centre of the Economic and Social Commission for Western Asia (ESCWA) since the fourth session of the Committee on Technology for Development, held in Beirut on 14 and 15 November 2022. The Committee on Technology for Development is invited to take note of the present document and make comments as needed.

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## Introduction

1. The Economic and Social Commission for Western Asia (ESCWA) established the ESCWA Technology Centre pursuant to United Nations Economic and Social Council [resolution 2010/5](#) of 20 July 2010 to build member States' capacity in developing and managing technology and innovation systems; developing, transferring, adapting, and applying appropriate technology; improving the legal and commercial framework for technology transfer; and increasing scientific and technological knowledge in key economic sectors. Jordan hosts the ESCWA Technology Centre at the Royal Scientific Society (RSS). The Centre receives support from RSS and the Higher Council for Science and Technology of Jordan.

2. The Centre is also committed to helping ESCWA member States implement global policy frameworks, particularly the 2030 Agenda for Sustainable Development and the Sustainable Development Goals (SDGs), notably by enhancing the capabilities of small and medium enterprises (SMEs). In response to the challenges of the COVID-19 pandemic, which affected all aspects of sustainable development (social, economic and environmental), the Centre has shifted its focus to support SMEs as key drivers of recovery and growth. This includes adapting its projects and operations to provide practical solutions that help SMEs navigate and overcome these challenges.

3. The present document reviews the ESCWA Technology Centre's activities since the fourth session of the Committee on Technology for Development, held in Beirut on 14 and 15 November 2022. The Centre's programme plan for the period of January 2023 to March 2024 set out the following expected accomplishments:

- (a) Expanding the market reach and innovation capabilities of SMEs;
- (b) Strengthening strategic partnerships between SMEs and business enablers;
- (c) Optimizing the SME ecosystem through policy formulation and adoption.

4. Various activities were undertaken in the period 2023–2024 to achieve those objectives, including expert group meetings, workshops, studies, technical reports and projects. The present document also sets out the advisory services provided by the Centre over the same period, following requests by member States and its national, regional and international partners.

### I. Activities of the Centre since the fourth session of the Committee on Technology for Development

5. The following sections summarize key meetings, training workshops and projects that have either been implemented by the Centre or are ongoing, along with prominent publications issued.

#### A. Expanding the market reach and innovation capabilities of SMEs

##### 1. Meetings

6. The Centre organized the second Arab SMEs Summit, held in Marrakech, Morocco, from 12 to 14 December 2023, which aimed to create a regional enabling environment for SMEs. Building upon the success of the Summit's first edition, held in Amman from 30 October to 1 November 2022, the event provided a platform to share experiences and best practices, and to foster regional collaboration to enhance SME growth and sustainability. The Centre highlighted the importance of empowering SMEs within the SDG framework, with a particular focus on young persons and women.

7. The Arab SMEs Summit serves as a dynamic catalyst for fostering growth among SMEs in the Arab region, which are increasingly recognized as pivotal drivers of economic recovery, advancing equality, diversity, innovation and creativity within Arab economies. An ESCWA initiative, strategically focused on bolstering Arab SMEs through regional projects centred on capacity-building and facilitating effective

policymaking, the Summit was launched as a key regional platform for collaboration and coordination among stakeholders. The 2022 Arab SMEs Summit laid a robust foundation under the theme "Opportunities beyond borders", uniting global stakeholders to support SME growth. The 2023 Summit, held under the theme "From resilience to prosperity", aimed to further amplify regional collaboration, presenting an annual platform for fostering cross-border growth for SMEs. These events have generated significant impacts, benefiting a wide range of stakeholders, and catalysing the growth and success of SMEs, business enablers and policymakers. ESCWA, in collaboration with its partners, mobilized funds and financial services for Arab SMEs in 2022 and 2023. They digitized 400 enterprises, facilitated their transition to e-commerce, supported over 50 SMEs in accessing external markets, and provided entrepreneurial training for 95,000 young men and women.

8. Building on this momentum, [the 2024 Summit](#) will be hosted in Doha in November 2024 on the theme "Navigating digital horizons" in partnership with Qatar Development Bank. Knowledge exchange at these summits has laid the foundation for ongoing collaboration and partnerships among SMEs across the region, thus continuing to drive the success and sustainability of Arab SMEs.

9. The Centre co-organized the [ICC B-MENA RCG Meeting](#), held in Geneva on 19 June 2023. The meeting aimed to mobilize chambers of commerce and national committees of the International Chamber of Commerce (ICC) to promote ESCWA support programmes and initiatives targeting SMEs. The Centre emphasized the need for broader representation of SME delegations at international forums, and discussed strategies to enhance SME participation in the global economy.

10. The Centre participated in the [Global Muslim Business Forum 2023](#), held in Sarawak, Malaysia, from 28 to 30 November 2023, as a moderator for the panel on "Entrepreneurs' success stories in the Muslim world". The discussions aimed to showcase the remarkable achievements of Muslim entrepreneurs, who have made significant impacts in various industries. By highlighting their journeys, challenges and innovative solutions, the panel sought to inspire and educate aspiring entrepreneurs on the potential within the Muslim world.

## *2. Workshops and trainings*

11. At the Arab SMEs Summit 2023, the Centre conducted the following workshops:

(a) [eCommerce acceleration](#): the workshop focused on the rapid growth of e-commerce and the potential it holds for economic development in the Arab region, particularly in view of the acceleration caused by the COVID-19 pandemic. The workshop included a panel discussion and interactive workshops aimed at exploring advancements in artificial intelligence, virtual reality, augmented reality, and the Fourth Industrial Revolution, and their impact on SMEs in the Arab region. Key discussions revolved around leveraging these technologies to boost productivity, improve logistics, and create new market opportunities for e-commerce in the region. The event was organized in partnership with the International Trade Centre (ITC), which focuses on enhancing the competitiveness of SMEs in global markets. The workshop provided participants with insights into the latest trends in digital trade, and practical knowledge on using advanced technologies to overcome challenges in the e-commerce sector;

(b) [Export readiness for SMEs](#): the event focused on enhancing the export readiness of SMEs, a critical factor in accessing global markets, diversifying revenue streams, and gaining competitive advantages. The workshop aimed to equip SMEs and entrepreneurs with essential knowledge, tools and resources to succeed in international trade, covering key aspects such as market research, legal and regulatory compliance, product adaptation, intellectual property protection, and export documentation. The workshop featured panel discussions and presentations. The session on "Trade intelligence tools for SMEs" introduced participants to the Global Trade Helpdesk, Trade4MSMEs, and the Trade Game, providing valuable insights into trade and market intelligence. Moreover, a presentation on SME competitiveness highlighted the World Intellectual Property Organization (WIPO) IP Diagnostics Tool, and a video showcased the Digital Export Enablement Programme (DEEP). The workshop was organized in collaboration with key partners, including the ICC Centre of Entrepreneurship, ITC, WIPO, and the Informal Working Group on MSMEs of the World Trade

Organization (WTO). These organizations play a crucial role in supporting SME participation in global trade, fostering entrepreneurship, and promoting innovation and creativity for sustainable economic growth;

(c) **Technology and innovation enablement**: held in collaboration with the Arab Organization for Industrial Development, Standardization, and Mining (AIDSMO), the workshop focused on the role of digital technologies and innovation in enhancing the industrial sector. It emphasized the importance of integrating technologies like artificial intelligence to boost competitiveness, reduce costs, and improve industrial efficiency. It also highlighted the role of incubators and accelerators in supporting young entrepreneurs and SMEs, helping them innovate and succeed in global markets. Participants included experts from various Arab countries, sharing insights and strategies for fostering technological adoption and industrial development;

(d) **Green technologies and business models**: held in collaboration with ITC, MedWaves, Partnership for Research and Innovation in the Mediterranean Area (PRIMA), and Water and Energy for Food (WE4F), the workshop focused on promoting green entrepreneurship in the Arab region. It highlighted the importance of innovative and sustainable business models in addressing environmental challenges like climate change, resource scarcity, and social inequities. The event included panel discussions on the current status of the green sector, success stories from innovators, and strategies for leveraging climate-smart technologies. Furthermore, interactive workshops provided SMEs with insights on impact financing, innovation strategies, and the future role of impact businesses. The workshop aimed to equip stakeholders with the tools and knowledge needed to foster a more sustainable and resilient economy in the region;

(e) **Women's economic empowerment**: held in collaboration with AIDSMO, the workshop focused on enhancing the economic and social empowerment of women and young people, particularly in the industrial sector. The event addressed key challenges and opportunities for empowering women and young people, such as integrating them into industrial development plans, promoting entrepreneurship, and overcoming barriers to economic participation. The workshop highlighted successful initiatives and best practices in the Arab region, fostering a more inclusive and sustainable development environment;

(f) **Empowering creative industries**: held in partnership with the United Nations Conference on Trade and Development (UNCTAD), WIPO and ITC, the workshop focused on strengthening the creative industries in the Arab region. Recognizing the sector's potential to drive economic growth, cultural development, and social inclusion, the workshop addressed challenges such as inadequate business and financial skills, sustainable revenue models, intellectual property protection, and access to funding. The event included presentations and discussions on building competitiveness within the creative industries, and exploring the latest trends and tools shaping the sector. Moreover, the workshop introduced the Arab Creative Market, a digital platform aimed at advancing creative business growth;

(g) **How to start a business**: the workshop aimed to equip aspiring entrepreneurs with essential knowledge and tools for launching a successful business. The workshop was divided into two parts: "Design your business" and "Launch your business." The first part covered modules on increasing entrepreneurial skills, designing a business model, and developing a business plan, with sessions led by experts from the National Agency for the Promotion of Employment and Skills of Morocco (ANAPEC). The second part focused on financing and launching a business, with insights from representatives of Tamwilcom and the Regional Investment Centre of Marrakech (CRI Marrakech). This comprehensive workshop provided participants with practical guidance and resources to navigate the complexities of starting a business, from conceptualization to execution.

12. On 15 February 2024, the ESCWA Technology Centre hosted an online workshop for the Arab Creative Community, guiding participants through the Arab Creative Market platform. This was followed by a training session conducted by WIPO on using the IP Diagnostic Tool for creative businesses. The workshop aimed to enhance participants' understanding of the platform's new features, and equip them with practical tools to protect their products and better understand intellectual property issues.

### 3. *Projects*

13. On 1 April 2024, the Centre, in partnership with ICC and the League of Arab States, initiated the “Enhancing MSMEs soft infrastructure and internationalization” project, which focuses on equipping MSMEs with the necessary tools for formalization, e-commerce and internationalization. The initiative aims to facilitate the participation of over 200 MSMEs in various regional and global forums. These platforms will help MSMEs gain significant visibility and establish strategic partnerships. As a result, it is expected that numerous MSMEs will report increased access to new markets, enhanced export capabilities, and stronger ties with international business networks. The project is set to support the growth and sustainability of MSMEs in the region, fostering a more resilient and connected business ecosystem.

14. On 1 April 2024, the Centre, with support from the Arab Gulf Programme for Development (AGFUND) and ICC, launched the third e-Commerce Acceleration Programme on digitizing Arab SMEs. The programme aims to help over 200 SMEs develop bespoke transactional websites and optimize their digital presence, so as to improve online sales, customer engagement, and market reach. Starting in October 2024, the programme will also provide ongoing technical support, troubleshooting and continuous monitoring to ensure that SMEs can effectively maintain and grow their online platforms. By offering tailored assistance and strategic guidance, the programme also aims to foster sustainable growth and expand business opportunities for participating SMEs.

15. On 1 January 2024, with support from the Arab Fund for Economic and Social Development, the Centre launched a regional training programme on green technologies and business models, which aims to build the capacity of Arab entrepreneurs in green business models. The initiative plans to use an integrated toolbox and training programmes to equip over 2,000 entrepreneurs with sustainable practices. It is expected that many participants will go on to start successful green businesses, contributing to environmental sustainability and creating job opportunities in the region. The programme also aims to attract investments in green technologies, further stimulating economic growth in the sector.

16. On 1 April 2023, the Centre, together with ICC, the United Nations Industrial Development Organization (UNIDO) and UNCTAD, started a project funded through the United Nations Development Account entitled “Expanding the potential of small and medium-sized enterprises in the Arab region”, targeting Algeria, Egypt, Jordan, Lebanon and the Sudan. The project aims to organize regional entrepreneurship competitions on various themes, such as food security and artificial intelligence. The competitions have successfully identified and supported innovative ideas, resulting in the incubation of over 30 start-ups, thereby enhancing the capacity of Arab SMEs, Governments, and business enablers to build regional and international partnerships, improve production processes, and access new markets. These efforts directly contribute to expanding SME potential and fostering employment creation. Winners were given opportunities to showcase their innovations at the 2023 Arab SMEs Summit, where they received further mentorship, funding opportunities, and access to international markets. This initiative significantly boosted the entrepreneurial ecosystem in the Arab region, fostering a culture of innovation.

17. The project also includes the creation of a digital mall, namely the Arab Creative Market platform, aimed at empowering Arab creatives and enriching regional culture by providing a central hub for diverse creative businesses. The platform will reflect as a rich tapestry of creative Arab enterprises, offering them greater visibility and access to broader markets. It has significantly boosted the entrepreneurial ecosystem in the Arab region, fostering a culture of innovation and creativity.

18. In December 2023, the Centre completed a Development Account project on “Improving the performance of small and medium-sized enterprises in the Arab region”, in collaboration with UNCTAD and UNIDO. The project focused on enhancing SME performance through regional consultations. It initially targeted Jordan and Lebanon. However, at the 2022 Arab SMEs Summit, participants from all Arab countries discussed best practices and strategies for business growth in challenging environments. The project resulted

in the development of actionable frameworks that were adopted by several SMEs, leading to increased productivity and market expansion.

19. On 28 December 2023, the Centre, with the support of AGFUND and ICC, completed the second e-Commerce Acceleration Programme, which empowered participants by building their capacity in entrepreneurship and business strategies. Participants learned to develop a company's vision, conduct market research, and set SMART goals. As a result, 100 SMEs successfully transitioned into online selling, either by developing their own e-commerce websites or optimizing their presence in existing marketplaces. The programme provided one-on-one coaching and technical expertise, and covered critical setup fees, significantly boosting the digital presence and market reach of these SMEs. The capacity-building component resulted in 280 hours of training and 200 hours of coaching, ensuring that SMEs were well-prepared to navigate the digital world.

20. Since January 2023, ESCWA has launched two centres of entrepreneurship in Morocco and Saudi Arabia, and offered technical assistance to over 400 SMEs in quality compliance, digital transformation, energy efficiency, and environmental sustainability.

## **B. Strengthening strategic partnerships between SMEs and business enablers**

### *1. Meetings*

21. The Centre participated in the [WEF-CAP Multi-stakeholders Capitalization Conference](#) held in Alexandria, Egypt, on 8 and 9 May 2023. The event aimed to foster collaboration, promote knowledge sharing, and highlight the project's outcomes and achievements. Success stories and best practices from startup and spinoff founders were shared, and support and fundraising opportunities were highlighted. Attendees had opportunities to meet experts, investors and businessmen. The Centre presented its regional initiatives in green technology and entrepreneurship promotion, and facilitated a session on how networks and clusters can promote capitalization.

22. The Centre participated in the [WEF-CAP Multi-stakeholders Capitalization Conference](#), held in Tunis from 26 to 28 July 2023. The event focused on fostering collaboration and promoting knowledge sharing. The Centre emphasized the importance of regional initiatives and partnerships to support sustainable development and entrepreneurial growth.

### *2. Workshops and trainings*

23. The Centre co-organized the [360° Ecosystem for Green Entrepreneurs 2024](#), held in Salt, Jordan, on 29 February 2024. The event brought together ecosystem partners from business support organizations, non-governmental organizations, government actors, and finance and research institutions to push for more support for Jordanian green entrepreneurs and address existing bottlenecks. The main theme of this year's event was "Market development for green business growth", focusing on improving market readiness for green innovations.

24. The ICC-ESCWA Centre of Entrepreneurship organized a webinar series on the theme "[Cross-border commerce and digital marketing](#)", from February to May 2023. It aimed to assist small and medium enterprises in the Arab region in fostering cross-border e-commerce by leveraging digital marketing strategies to expand into international markets.

25. The Centre conducted a [training of trainers for regional e-commerce advisors](#), in partnership with Transformus SARL, in Marrakesh, Morocco, on 12 and 13 December 2023, as part of the proceedings of the 2023 Arab SMEs Summit. It was designed to train and certify 40 advisors from the Arab region on e-commerce tools and strategies. The workshop was part of a broader initiative by ESCWA to support the digitization of 100 Arab SMEs that have not yet embraced e-commerce. The two-day event provided participants with



comprehensive training on e-commerce business models, digital content management, website optimization, and digital marketing. The goal was to equip business advisors with the knowledge and skills to help SMEs successfully transition to online selling, fostering a broader digital economy in the region. It also aimed to build a pool of competent business advisors who could further disseminate the acquired knowledge to other business enablers, thus ensuring a sustainable impact on the region's digital transformation efforts.

### 3. *Projects*

26. On 31 December 2023, a Development Account project on “Expanding the science-policy nexus in support of the 2030 Agenda in the Arab region”, supported by the Office of Information and Communications Technology (OICT), the United Nations Development Programme (UNDP) and WIPO, was completed. The aim was to strengthen science, technology and innovation (STI) policy environments in the Arab region, targeting Egypt, Jordan, Lebanon and the State of Palestine. It began with a survey identifying key challenges, and resulted in the creation of the [DEPAR platform](#) that provided resources in fields like [agricultural](#) and [water, sanitation and hygiene technologies](#), and mapped key stakeholders. The project also established virtual knowledge and innovation centres (KICs), which later engaged in regional summits. Through capacity-building workshops and national assessments, the project developed strategies to ensure the sustainability of KICs, by integrating technology to empower SMEs. As part of the project, the ESCWA team, in collaboration with Cambridge University, developed the regional [STI roadmapping tool](#) and training materials for the regional capacity-building programme.

## **C. Optimizing the SME ecosystem through policy formulation and adoption**

### 1. *Meetings*

27. ESCWA, in collaboration with the Jordanian Ministry of Culture and other partners, organized the [Creative Industries Forum](#), held in Amman on 21 and 22 February 2023. The forum promoted cultural and creative industries, and highlighted their contributions to the economic development of the Arab region.

28. The Centre participated in the [Islamic Development Bank Group Annual Meetings](#), held in Jeddah, Saudi Arabia, from 10 to 13 May 2023. The event brought together delegations from the Group's 57 member States, and observers from international and regional organizations. The Centre discussed critical development issues and institutional matters, emphasizing the adoption of policies to improve the enabling environment for SMEs. Discussions aimed to strengthen partnerships and share knowledge to support sustainable development in the Arab region.

29. The Centre participated in the [GWC Forum 2023 – Empowering MSMEs in the Digital Era](#), held in Doha on 8 and 9 November 2023. The Centre contributed as a speaker on how the MSME ecosystem in Qatar was enabling growth across the region, as the country builds towards its National Vision 2030.

30. The Centre, in collaboration with the National Centre for Innovation and other entities in Jordan, launched [The Arabic Glossary for Innovation and Entrepreneurship](#) in Amman on 24 April 2024. The initiative aimed to standardize terminology and concepts related to innovation and entrepreneurship across the Arab region. By participating in the project, the Centre highlighted the importance of a unified language to foster collaboration and knowledge sharing among stakeholders in the innovation and entrepreneurship ecosystem.

31. At the second Arab SMEs Summit, the Centre conducted a high-level policy dialogue that represented a unique and significant opportunity for the exchange of ideas, strategic visions, and best practices that contributed to supporting and enhancing the entrepreneurial environment in the Arab region. This dialogue aimed to develop mechanisms for regional and international cooperation in an effective and sustainable manner. The meeting included three main sessions on the following: registering and formalizing SMEs; inclusivity and integration in empowering entrepreneurship; and regional and international cooperation. The meeting concluded with key recommendations on strengthening the SME ecosystem, fostering



entrepreneurship and innovation, facilitating growth and competitiveness, and providing resources and facilities to nurture technology-driven startups with high growth potential.

32. The Centre participated in the Union for the Mediterranean Regional Conference on “[Closing gender gaps in the MENA financial sector: towards women-led business development](#)”, held in Cairo on 6 and 7 March 2024. The Centre contributed as a subject matter expert, offering insights into advancing gender equality and empowering women-led businesses in the region.

33. The Centre participated in the [2024 Islamic Development Bank Group Annual Meetings](#), held in Riyadh from 27 to 30 April 2024. The Centre continued its efforts to adopt policies that improve the enabling environment for SMEs. These meetings provided an opportunity to engage with international and regional stakeholders on development issues and institutional matters.

## *2. Reports and studies*

34. A study entitled “Assessing and improving the entrepreneurship enabling environment in the Arab region” is being prepared to build a model that supports the evaluation of the enabling environment for MSMEs in the Arab region, and that serves as the backbone for national assessments and participatory processes to develop country-specific and relevant road maps for developing national entrepreneurship enabling ecosystems. The analysis shows that while there is significant variation across countries in terms of the performance of national enabling ecosystems across different dimensions, there are common challenges that affect most countries.

## *3. Projects*

35. On 31 December 2023, in collaboration with UNCTAD, UNIDO and the United Nations Institute for Training and Research (UNITAR), the Centre completed a Development Account project on “Improving the performance of small and medium-sized enterprises in the Arab region” targeting Jordan and Lebanon. The initiative focused on enhancing SME performance through regional consultations and technical assistance, leading to more cohesive and forward-thinking planning processes. The project has also encouraged cross-border collaboration, with countries sharing best practices and aligning their development strategies to achieve common goals. A key outcome was the creation of [Daleel](#), an electronic guide developed with support from UNCTAD and UNITAR, aimed at simplifying business registration in Jordan. Daleel provides a clear, user-friendly overview of the procedures, laws, and fees involved, fostering transparency and encouraging investment. The project also strengthened SME collaboration and partnerships, leading to increased productivity and market expansion across the region.

36. On 1 April 2024, the Centre, with support from ICC and the League of Arab States, initiated a Development Account project on “Enhancing MSMEs soft infrastructure and internationalization” for Algeria, Egypt, Jordan, Lebanon and the Sudan. The project focuses on strengthening policymakers' capacity to create an enabling environment for MSMEs. It provides in-person and online training on national assessments, policy revisions, stakeholder engagement, and responsive policymaking. The initiative also emphasizes developing road maps, fostering regional collaboration, and promoting transparency and accountability in business registration, e-commerce, and e-licensing. These efforts aim to equip policymakers with the tools needed to better support MSMEs.

## **II. Advisory services**

37. In 2023, the Centre continued to respond to a request from the Ministry of Industry, Trade and Supply of Jordan, in collaboration with UNCTAD and UNITAR, on simplifying the processes of business registration and licensing. A significant milestone in this effort was the launch of an e-registration website [daleel.mit.gov.jo](http://daleel.mit.gov.jo). This website is expected to streamline the registration process, making it more accessible for entrepreneurs and businesses in Jordan.

38. In the period 2023–2024, the Centre continued to respond to a request from the Ministry of Trade of the Syrian Arab Republic for establishing a digital platform for company registration, in collaboration with UNCTAD and UNITAR. Trainings were extended to concerned Ministry staff members, and the Centre provided the Ministry with the needed equipment and servers. Three company registration services have been completed (limited liability companies, joint ventures, and joint-stock companies). Initial tests have been conducted, and work is underway to set up a local server in the Ministry and to establish the digital platform on it, as well as to select and purchase the domain.

39. In July 2023, the Centre conducted a series of in-person workshops in the Syrian Arab Republic on supporting the development of microfinance services for local entrepreneurs and small businesses. The workshops focused on creating a conducive environment for microfinance, which is vital for economic recovery and development in the region. Participants included key stakeholders from various sectors, ensuring that the policies and strategies discussed were comprehensive and actionable. Also in July 2023, a project was initiated to review policies related to transitioning from informal to formal economic activities, in response to a request from the Syrian Arab Republic. This involved holding several consultation meetings in the country to evaluate existing policies and develop formalization tools and mechanisms. In September 2023, an advisory report developed by the Centre, proposing an action plan for improving trade in the Syrian Arab Republic, was discussed in a virtual meeting that brought together experts and stakeholders to review the Centre's recommendations and plan for implementation.

40. In response to a request from Morocco on a study on women's participation in new enterprise creation in the country, the Centre is carrying out meetings with key stakeholders involved in identifying areas for policy intervention. The aim is to develop actionable recommendations to enhance women's involvement in various economic sectors, thereby contributing to gender equality and empowerment.

### III. Partnerships

41. The Centre has forged various partnerships through its activities with government and private institutions, civil society, and several regional and international organizations, so as to increase the impact of its normative activities, including reports, studies and joint proposals, and improve the efficiency of services provided to member States. Partnerships can be long or short term, and some have a broader scope than others. The table below sets out those institutions and organizations.

**Institutions and organizations that partnered with the Centre to implement its activities over the period 2022–2024**

Country	Institution/organization
Bahrain	Al-Jisr Foundation
Bahrain	Investment and Technology Promotion Office (ITPO)
Belgium	Platform for Transformative Technologies
Djibouti	USAID Djibouti
GCC	Venturecoms
Jordan	Higher Council for Science and Technology
Jordan	IMPACT MENA
Jordan	iPARK
Jordan	JEDCO
Jordan	Jordan Youth Innovation Forum
Jordan	Ministry of Industry, Trade and Supply

Country	Institution/organization
Jordan	Ministry of Planning and International Cooperation
Jordan	Orange
Jordan	Princess Sumaya University for Technology
Jordan	Royal Scientific Society
Jordan	ZAIN
Jordan	Bank al Etihad
Lebanon	Berytech
Lebanon	DxTalk
Lebanon	Productive Sectors Development Programme (PSDP)
Malaysia	SME Corporation
MENA	International Trade Centre
Morocco	MITC Capital
Qatar	INJAZ Qatar
Qatar	Qatar Development Bank (QDB)
Spain	PRIMA
Sweden	Swedish Dialogue Institute for the Middle East and North Africa
Switzerland	International Centre for Water and Entrepreneurship (Cewas)
Syrian Arab Republic	Afkar Plus
United Kingdom	Cambridge University
United States	Center for International Private Enterprise (CIPE)
United States	XR Safety Initiative
Yemen	Nama Foundation
Regional	AGFUND
Regional	League of Arab States
Regional	Mercy Corps
Regional	PRIMA
Regional	Union for the Mediterranean
Regional	Businessmed
Regional	Economic Commission for Africa
Regional	Islamic World Educational, Scientific and Cultural Organization (ICESCO)
Regional	MedWaves
Regional	NEXT MED
International	AIDSMO
International	Arab League Educational, Cultural and Scientific Organization (ALECSO)
International	Google

Country	Institution/organization
International	International Chamber of Commerce
International	UNCTAD, UNITAR
International	GrowthWheel
International	ICC
International	Islamic Solidarity Fund for Development (ISFD)
International	ITC
International	International Islamic Trade Finance Corporation (ITFC)
International	International Water Management Institute
International	Meta in MENA
International	UNIDO
International	World Tourism Organization
International	Water and Energy for Food
International	WIPO
International	WTO

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