



Shared Prosperity Dignified Life



**DATA-POP
ALLIANCE**

Changing the world with data



Presidency of the Council of Ministers
Central Administration of Statistics



دائرة الإحصاءات العامة
Department of Statistics

Big Data for Public Policy and Decision Making

Can big data assess the effectiveness
of Government Crises Responses?
Covid19 Case in Jordan and Lebanon

26 October 2022
Beirut, Lebanon

Why the Platform?



Shared Prosperity Dignified Life



Why

In crisis and disaster settings, there is a need for up-to-date real-time data & quick evaluation of the effectiveness of response policies being implemented in achieving their objective and target.

Target users

1. Civil servants dealing with assessing socio-economic risks or shocks
2. National Statistics offices
3. Ministries of planning and other line ministries concerned with national risk mitigation
4. Disaster management unit within General Security
5. Development practitioners in the multilateral organizations

Big Data insights for public policy decision-making

This dashboard provides Big Data-derived tools (Twitter and Google search trends) to draw near real-time insights to aid in public policy decision-making. The tools include sentiment analysis around key topics and nowcasting model to predict unemployment rates. The dashboard covers Lebanon and Jordan.

Email

Password

Login

Steps Followed

Twitter

- Depending on the nature of the crisis, the user is able to select a category of interest (ex. health, education, economy, employment, food security etc.)
- The user can also select the time period of interest (ex. past week, past month)

1. Define topics and keywords of interest
 - a. Relevant topics per policy
 - b. Keywords per topic
2. Define date ranges to scrape
 - a. Before announcement of policy (*leading up to policy*)
 - b. During time of implementation of policy
 - c. After end of policy implementation (*results of policy*)
3. Perform the scrape
 - a. Twitter and GDELT
 - b. Google Search Trends
4. Results Analysis



Example Policies

Lebanese Ministry of Health COVID-19 Health Strategic Preparedness and Response Plan

- March 10, 2020
- Case Management
 - Hospital bed capacity including ICU: needs, upgrading, capacity building, distribution, etc
 - Isolation centers capacities for positive asymptomatic cases
 - The objective is to increase capacity, reach, geolocation and target population.
- As of september 2020, number of beds for Covid patients total 871, 674 regular beds and 197 ICU

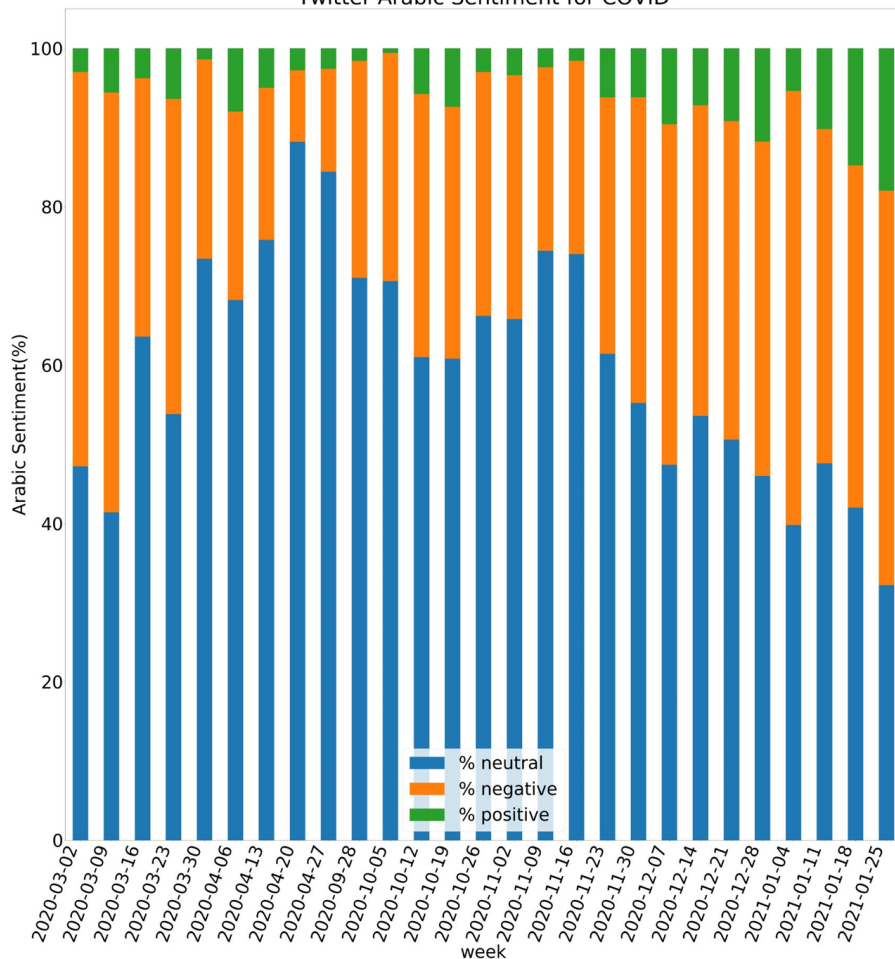
Jordan Ministry of Education rolled out the 'Darsak' distance learning program

- Darsak offers short video clip courses for grades 1 to 12 and includes wide-scale online learning platforms and assessments.
- Syrian and Palestinian refugees are included and have access to the program.
- Mid March 2020



Sample Size: 13499

Twitter Arabic Sentiment for COVID



Lebanon: Arabic
weekly sentiment
analysis for Covid-19
related equipment &
supply shortages

March 2020 - Jan 2021
Sample size: 13,499

P.S. to avoid bias by small sample
size, we drop weeks that have
sample size less than 100



إصابات جديدة كورونا لبنان اليوم
 كورونا الحريري
 الصحة الحكومي
 عاجل
 مستشفى
 حالة عدد
 مستشفى رفيق
 مستشفى حالات بفيروس
 خليك بالبيت الطبية

Lebanon: March 2020

كورونا المستشفى
 مدير ماسة تستوعب
 ملحق
 مستشفى
 دم
 صرنا
 نجوة
 نشوف
 مستشفى
 اذا
 صيدا
 فئة
 خطر
 الصحة الصحي

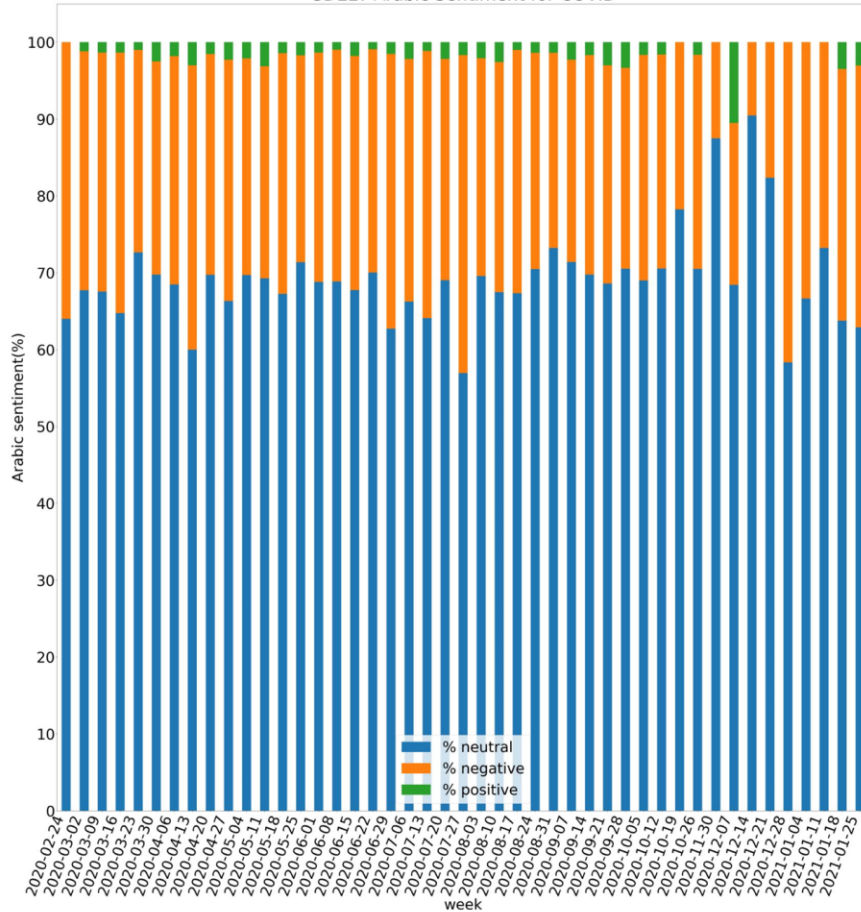
Lebanon: Jan 2021

P.S. to avoid bias by small sample size, we drop months that have sample size less than 500



Sample Size: 13320

GDELT Arabic Sentiment for COVID

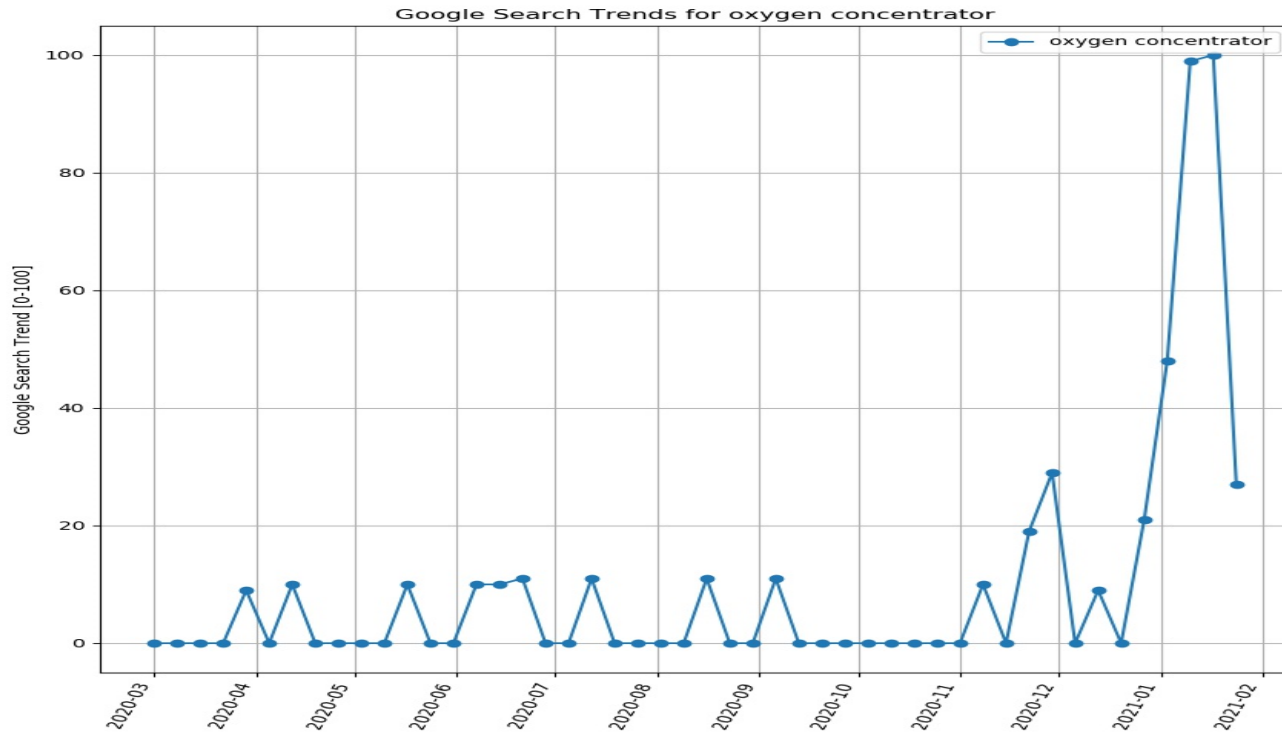


Lebanon: Arabic
Articles weekly
sentiment analysis for
Covid-19 related
equipment & supply
shortages

March 2020 - Jan 2021
Sample size: 13,320

P.S. to avoid bias by small sample
size, we drop weeks that have
sample size less than 50

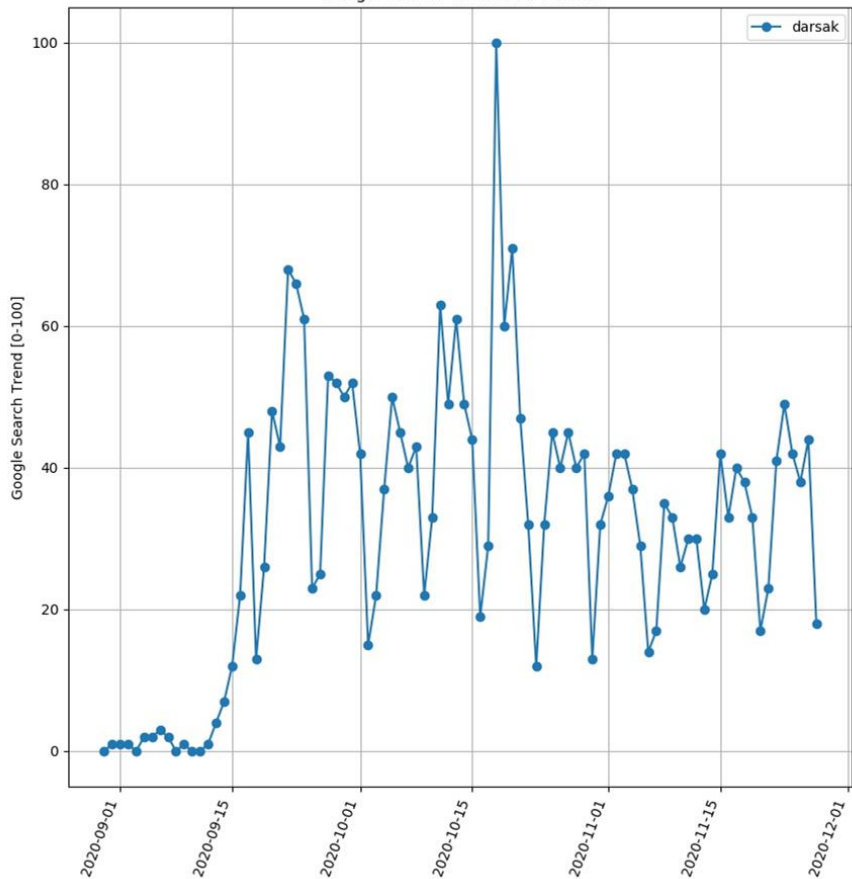




Lebanon: O2 concentrator searches on Google peaked in January 2021, when people were purchasing for home

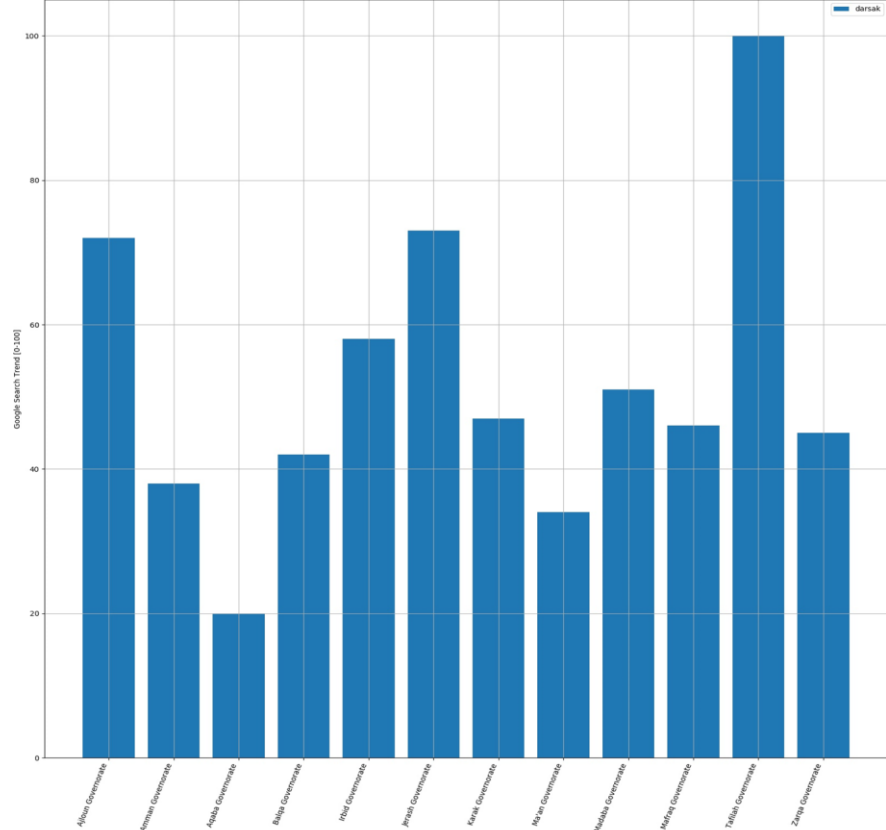


Google Search Trends for darsak



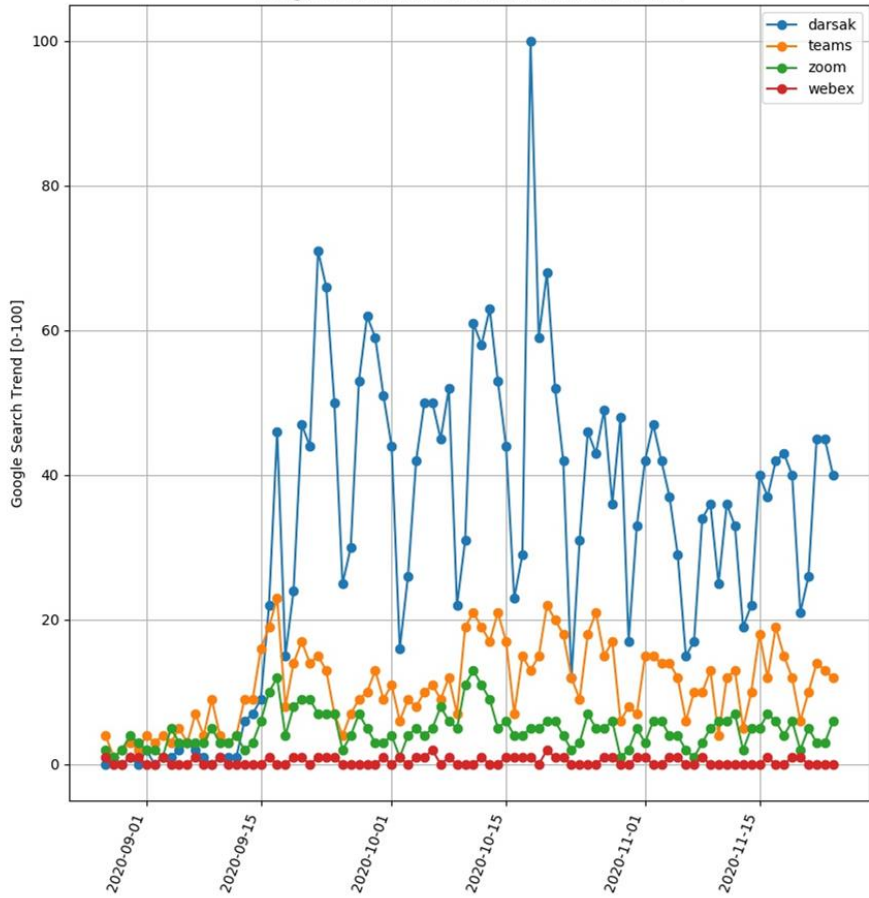
Jordan: Darsak platform across time (sep-nov 2020) peaked during exams period (october)

Google Search Trends for darsak By Region

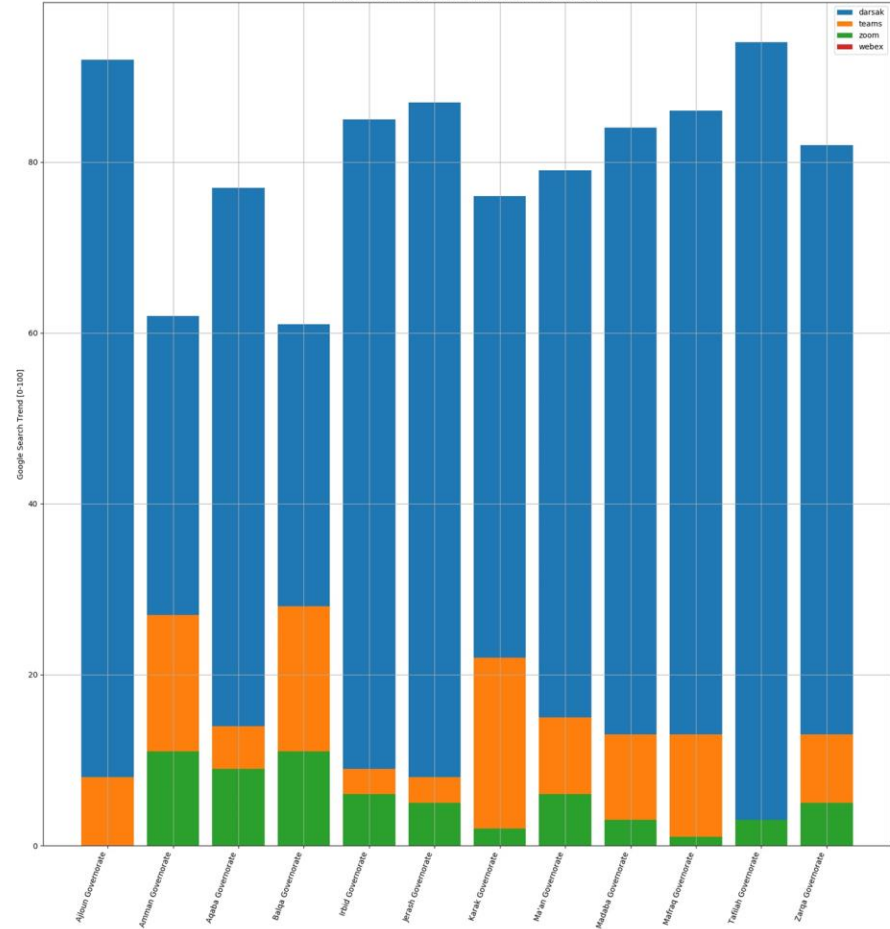


Jordan: Darsak platform across regions (Sep-Nov 2020) peaked in Tafila governorate

Google Search Trends for Online Education Tools



Google Search Trends for Online Education Tools By Region



Jordan: Darsak v.s. Other tools for online teaching. (Sep – Nov 2020) across time and region

Conclusion

- Some Data sources (SM) are made available only during Crisis !
- In cyclic crisis like Covid-19, possible to “near real time” correction
- Bias due to technology dependence is a calculated risk
- Balanced between data richness (accuracy) and the protection of privacy
- CODE - Council for the Orientation for Development and Ethics

